

FIG. 1A

FIG. 1A

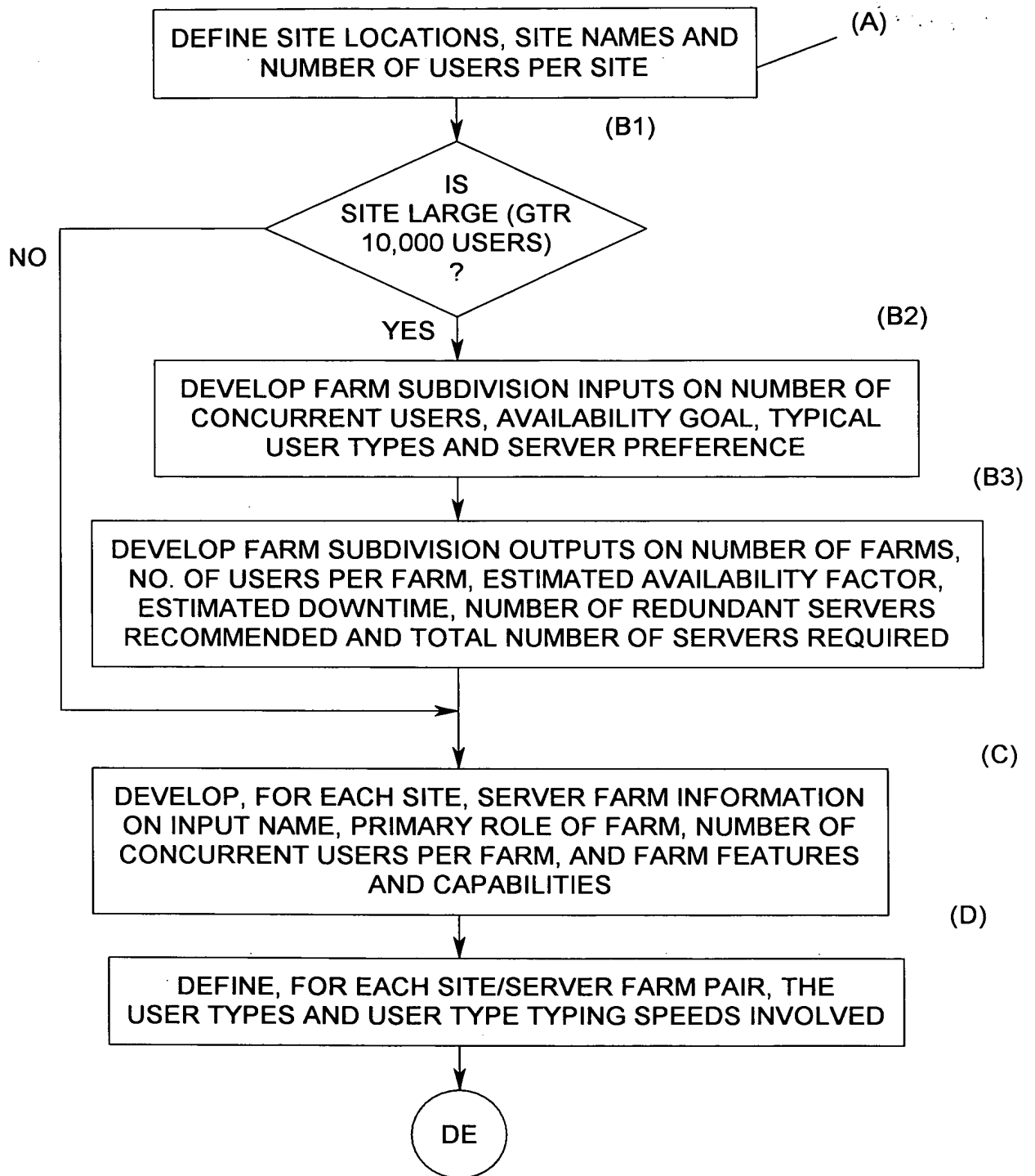


FIG. 1B

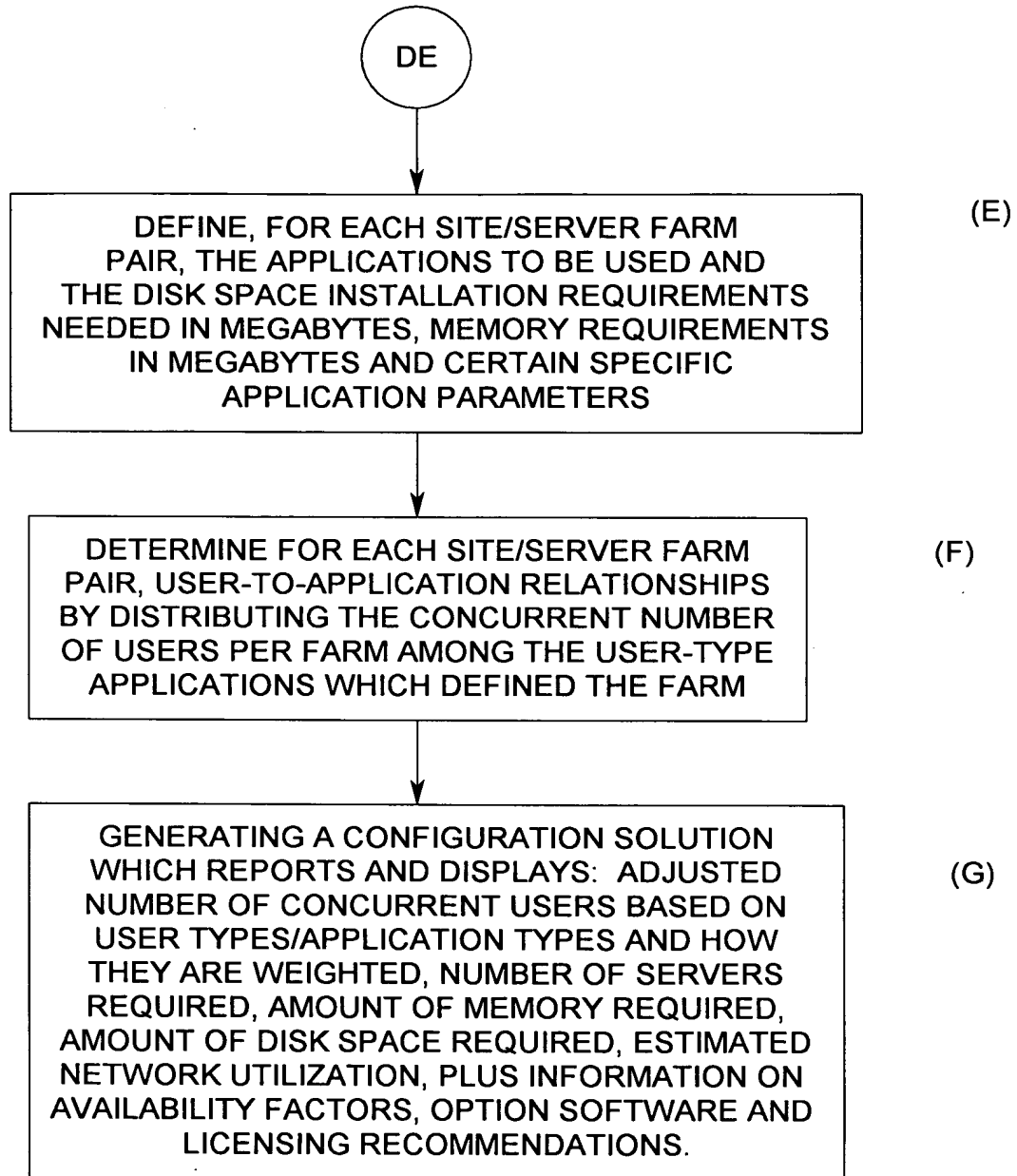
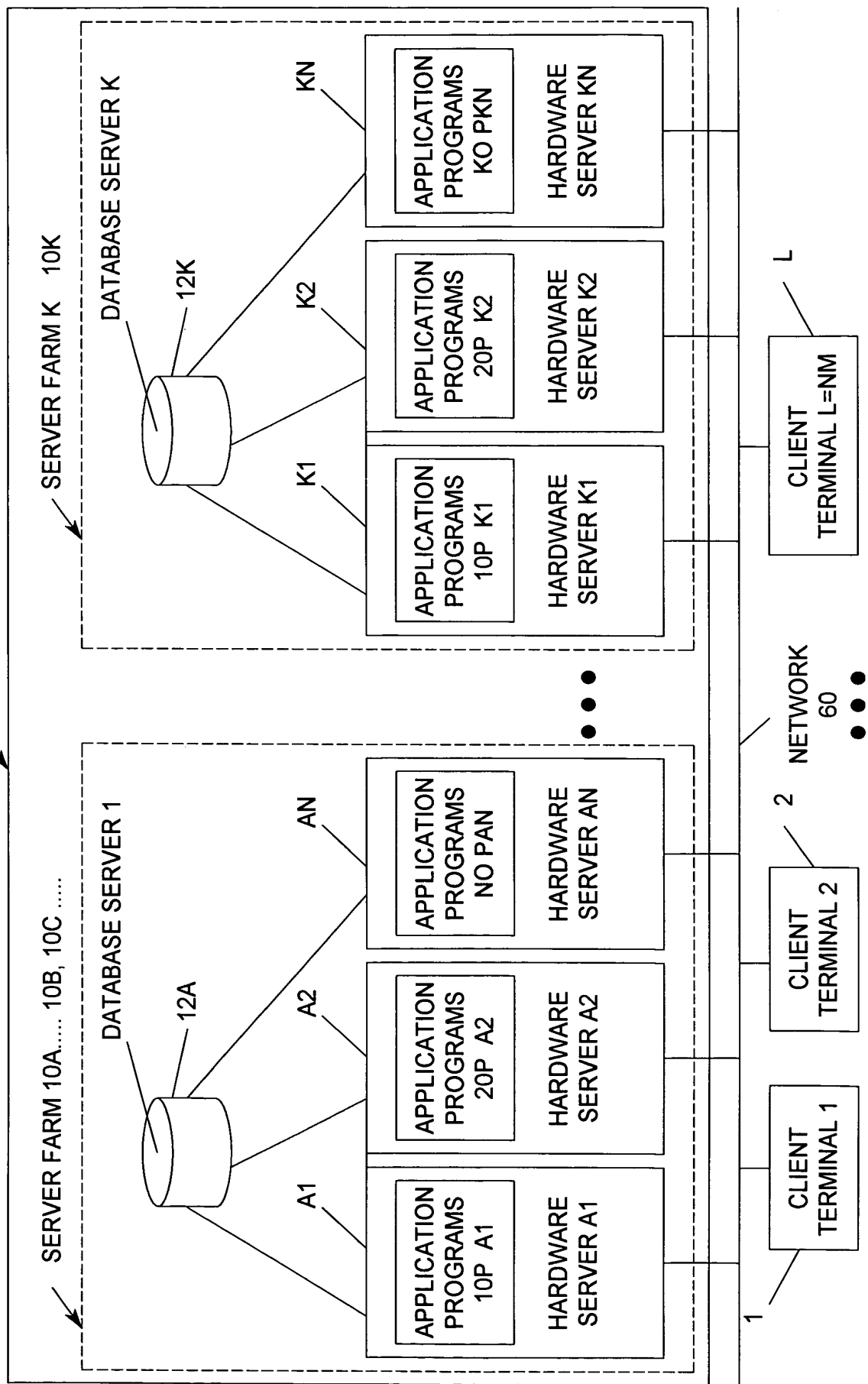


FIG. 1C

FIG. 2

SERVER METAFARM 8



E-@CTION APPLICATION DELIVERY SOLUTION CONFIGURATOR		<input type="checkbox"/>	<input checked="" type="checkbox"/>
FILE	VIEW	HELP	
READY		CAPS	11/6/2000 11:41AM

FIG. 3

E-@CTION APPLICATION DELIVERY SOLUTION CONFIGURATOR			<input type="checkbox"/>	<input type="checkbox"/>	X
<input type="checkbox"/> FILE	<input type="checkbox"/> VIEW	<input type="checkbox"/> HELP			
<u>N</u> EW <u>O</u> PEN <u>C</u> LOSE <u>S</u> AVE SAVE AS					
PRINT SET <u>U</u> P PRINT PREVIEW PR <u>I</u> NT					
1 C:\PROGRAM FILES\CSIZING\PATENTCONFIG11-9.TSC 2 C:\THINCLIENT\PATENT\CUST3K.TSC 3 C:\PROGRAM FILES\MICROSOFT\VISUAL STUDIO\VB98\CONFIG140.TSC 4 C:\THINCLIENT\PATENT\SIMPLESIMONEXAMPLE.TSC					
EX <u>I</u> T					
READY			CAPS	11/13/2000	11:28AM

FIG. 3A

E-@CTION APPLICATION DELIVERY SOLUTION CONFIGURATOR				_	<input type="checkbox"/>	X
<div style="display: flex; justify-content: space-between; padding: 5px;"> FILE EDIT VIEW WINDOW HELP </div>						
<div style="display: flex; justify-content: space-between; padding: 5px;"> CONFIG 1 ? X </div>						
NETWORK UTILIZATION		DISK CAPACITY		LICENSES		
BASE SOLUTION		AVAILABILITY		OPTIONAL SOFTWARE		
INTRODUCTION		INTERVIEW		CUSTOMER DATA		
<p>THE CONFIGURATOR GUIDES YOU THROUGH AN INTERVIEW IN WHICH YOU GATHER THE INFORMATION NEEDED TO DEVELOP A SET OF SOLUTIONS THAT MATCH A CUSTOMER'S PERFORMANCE REQUIREMENTS BUT PROVIDE DIFFERENT AVAILABILITY LEVELS. INFORMATION IS COLLECTED ON A CUSTOMER'S SITES, SERVER FARMS, USER TYPES, AND APPLICATION TYPES. THE FOLLOWING DIAGRAM DEPICTS THE RELATIONSHIP BETWEEN THESE COMPONENTS.</p> <div style="display: flex; justify-content: space-around; align-items: flex-start;"> <div style="border: 1px solid black; padding: 10px; width: 45%;"> <div style="display: flex; justify-content: space-between; align-items: center;"> + LOS ANGELES SITE </div> <div style="height: 150px; border: 1px solid black; margin-top: 10px;"></div> </div> <div style="border: 1px solid black; padding: 10px; width: 45%;"> <div style="display: flex; justify-content: space-between; align-items: center;"> - CHICAGO SITE </div> <div style="display: flex; justify-content: space-between; align-items: center; margin-top: 10px;"> <div style="border: 1px solid black; padding: 2px 5px;">-</div> <div style="text-align: center;"> ADMINISTRATIVE SERVER FARM MANAGERS MS WORD MS ACCESS MS PROJECT SUPPORT PERSONNEL </div> </div> </div> </div>						
READY				CAPS	11/6/2000	11:41AM

FIG. 4

E-@CTION APPLICATION DELIVERY SOLUTION CONFIGURATOR

FILE

EDIT

VIEW

WINDOW

HELP

X

CONFIG 1

?

X

NETWORK UTILIZATION

DISK CAPACITY

LICENSES

BASE SOLUTION

AVAILABILITY

OPTIONAL SOFTWARE

INTRODUCTION

INTERVIEW

CUSTOMER DATA

SIZING WIZARD

INTERVIEW CATEGORIES

☐ SITES

☐ SERVER FARMS

☐ USER TYPES

☐ APPLICATION TYPES

☐ USER TO APPLICATION RELATIONSHIPS

VIEW

<BACK

NEXT>

HELP

YOU WILL BE LED THROUGH A SERIES OF STEPS THAT WILL ALLOW YOU TO DEFINE A CUSTOMER'S SIZING REQUIREMENTS.

THE INTERVIEW CATEGORIES THAT HAVE BEEN PREVIOUSLY COMPLETED ARE INDICATED WITH A CHECK NEXT TO THE CATEGORY NAME.

IF YOU WISH TO JUMP DIRECTLY TO A SPECIFIC INTERVIEW CATEGORY, CLICK ON THE CATEGORY NAME IN THE BOX TO THE LEFT.

READY

CAPS

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FIG. 5

CURRENT CUSTOMER OVERVIEW		?	X
<input type="checkbox"/> + CHICAGO SITE		
<input type="checkbox"/> - LOS ANGELES SITE		
<input type="checkbox"/> - MS OFFICE SERVER FARM		
<input type="checkbox"/> + DEVELOPERS		
<input type="checkbox"/> + SUPPORT PERSONNEL		
<input type="checkbox"/> - PAYROLL SERVER FARM		
<input type="checkbox"/> + TELEMARKETING REPS		
<div>OK</div>			

FIG. 6

E-@CTION APPLICATION DELIVERY SOLUTION CONFIGURATOR

FILE

EDIT

VIEW

WINDOW

HELP

X

CONFIG 1

?

X

NETWORK UTILIZATION

LICENSES

BASE SOLUTION

AVAILABILITY

OPTIONAL SOFTWARE

INTRODUCTION

INTERVIEW

CUSTOMER DATA

SITES

A SITE IS THE PHYSICAL LOCATION WHERE THE WINDOWS TERMINAL SERVER(S) WILL BE LOCATED SUCH AS LOS ANGELES OR CHICAGO.

PLEASE FILL IN THE FOLLOWING INFORMATION FOR EACH OF THE CUSTOMER'S SITES.

	SITE NAME	LOCATION	NO OF USERS
1	CHICAGO	5550 MAIN STREET	500
2	LOS ANGELES	123 SOUTH BOOKSTONE STREET	1000

VIEW

<BACK

NEXT>

HELP

READY

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FIG. 7

E-@CTION APPLICATION DELIVERY SOLUTION CONFIGURATOR				_	<input type="checkbox"/>	X
<div style="display: flex; justify-content: space-between;"> FILE EDIT VIEW WINDOW HELP </div>						
<div style="display: flex; justify-content: space-between;"> CONFIG 1 ? X </div>						
NETWORK UTILIZATION		DISK CAPACITY		LICENSES		
BASE SOLUTION		AVAILABILITY		OPTIONAL SOFTWARE		
INTRODUCTION		INTERVIEW		CUSTOMER DATA		
<div style="border: 1px solid black; padding: 10px;"> <p>SERVER FARMS</p> <p>A SERVER FARM CONSISTS OF ONE OR MORE WINDOWS TERMINAL SERVERS CONFIGURED TOGETHER FOR UNIFIED ADMINISTRATION, SECURITY, AND COMMUNICATION SERVICES. A SERVER FARM DEFINITION CONTAINS INFORMATION ON ITS ROLE AND THE OPTIONAL FEATURES/CAPABILITIES THAT IT MAY REQUIRE. ALSO DEFINED FOR EACH SERVER FARM ARE THE TYPES OF USERS AND THE APPLICATIONS THEY WILL BE RUNNING. RECOMMENDATIONS ON SUBDIVIDING A LARGE GROUP OF USERS INTO MANAGEABLE-SIZED SERVER FARMS ARE AVAILABLE AFTER CLICKING ON A SITE BELOW.</p> <div style="display: flex; justify-content: space-between; align-items: center; margin-top: 20px;"> <div style="width: 60%;"> <p>CLICK ON A SITE TO DEFINE ITS SERVER FARMS.....</p> <div style="display: flex; align-items: center; margin-bottom: 10px;"> <div style="border: 1px solid black; padding: 2px 10px; margin-right: 10px;">CHICAGO</div> <div style="border: 1px solid black; padding: 2px 10px; margin-right: 10px;">LOS ANGELES</div> <div style="margin-left: 10px;"> <input type="checkbox"/> RECOMMEND METAFARM SUBDIVISIONS </div> </div> <div style="display: flex; justify-content: space-between; width: 100%;"> <div style="width: 30%;"> <div style="border: 1px solid black; padding: 5px; text-align: center; width: 50px; margin-bottom: 10px;">VIEW</div> <div style="border: 1px solid black; padding: 5px; text-align: center; width: 50px; margin-bottom: 10px;"><BACK</div> <div style="border: 1px solid black; padding: 5px; text-align: center; width: 50px;">NEXT></div> </div> <div style="width: 30%; text-align: right;"> <div style="border: 1px solid black; padding: 5px; text-align: center; width: 50px; margin-bottom: 10px;">HELP</div> </div> </div> </div> </div> </div>						
<div style="display: flex; justify-content: space-between;"> READY CAPS 11/6/2000 11:41AM </div>						

FIG. 8

E-@CTION APPLICATION DELIVERY SOLUTION CONFIGURATOR		<input type="checkbox"/>	<input checked="" type="checkbox"/>						
FILE EDIT VIEW WINDOW HELP									
METAARM SIZING FOR SITE LOS ANGELES		?	X						
<p>THIS PAGE WILL HELP SUBDIVIDE LARGE SITES OR FARMS INTO SMALLER, MANAGEABLE-SIZED FARMS. THESE RECOMMENDATIONS SHOULD BE USED IN THE INTERVIEW PROCESS TO FURTHER DEFINE A CUSTOMER'S CONFIGURATION SIZING REQUIREMENTS.</p>									
<p>INPUT PARAMETERS</p> <table><tr><td>TOTAL CONCURRENT USERS</td><td>1000</td></tr><tr><td>AVAILABILITY GOAL</td><td>99.99</td></tr><tr><td>SERVER PREFERENCE</td><td>ES7000-4X(700 MHZ, W2K)</td></tr></table> <p>TYPICAL USER</p> <ul style="list-style-type: none"><input type="radio"/> SUPER HEAVY (WORST CASE)<input checked="" type="radio"/> HEAVY<input type="radio"/> MEDIUM<input type="radio"/> LIGHT (BEST CASE) <p>RECALCULATE OK CANCEL PRINT</p>				TOTAL CONCURRENT USERS	1000	AVAILABILITY GOAL	99.99	SERVER PREFERENCE	ES7000-4X(700 MHZ, W2K)
TOTAL CONCURRENT USERS	1000								
AVAILABILITY GOAL	99.99								
SERVER PREFERENCE	ES7000-4X(700 MHZ, W2K)								
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FIG. 9A

E-@CTION APPLICATION DELIVERY SOLUTION CONFIGURATOR

X

FILEEDITVIEWWINDOWHELP

METAFARM SIZING FOR SITE LOS ANGELES

?

X

FARM SUBDIVISION RECOMMENDATIONS

NUMBER OF FARMS1

USERS PER FARM1000

ESTIMATED AVAILABILITY99.99179

ESTIMATED DOWNTIME (HRS/YR)0.72

REDUNDANT PARTITIONS (25%)2

TOTAL PARTITIONS10

CLICK OK TO RETURN TO THE INTERVIEW PROCESS WITH THE SELECTED FARM SUBDIVISION RECOMMENDATION MERGED INTO THE INTERVIEW SESSION. THE COLUMN INITIALLY SELECTED REPRESENTS THE CONFIGURATOR'S HIGHEST RECOMMENDATION.

RECALCULATE

OK

CANCEL

PRINT

READY

CAPSDATE11/6/2000TIME11:41AM

FIG. 9B

E-@CTION APPLICATION DELIVERY SOLUTION CONFIGURATOR		<input type="checkbox"/>	<input type="checkbox"/>	X
FILE EDIT VIEW WINDOW HELP				
SERVER FARM FOR LOS ANGELES		<input type="checkbox"/>	<input type="checkbox"/>	X
DESCRIPTION		FEATURES/CAPABILITIES		
DESCRIPTION OF THE SERVER FARM _____				
ENTER OR SELECT SERVER FARM NAME:				
META-SUBFARM001		▼		
RENAME SERVER FARM		DELETE SERVER FARM		
OTHER		▼		
CONCURRENT NUMBER OF USERS:		1000		
(I.E. - NUMBER OF USERS ACTIVELY PROCESSING SIMULTANEOUSLY ON THE SERVER FARM)				
OK CANCEL APPLY HELP				
READY		CAPS		11/6/2000 11:41AM

FIG. 10A

E-@ACTION APPLICATION DELIVERY SOLUTION CONFIGURATOR		<input type="checkbox"/>	<input checked="" type="checkbox"/>	X
FILE EDIT VIEW WINDOW HELP				
<div><div>SERVER FARM FOR LOS ANGELES</div><div><div>DESCRIPTION</div><div>DESCRIPTION OF THE SERVER FARM</div><div>ENTER OR SELECT SERVER FARM NAME:<div>MS OFFICE</div></div><div>PRIMARY ROLE OF THE SERVER FARM:<div>NEW</div><div>APPLICATION SERVER</div></div><div>CONCURRENT NUMBER OF USERS:<div>800</div></div><div>(I.E. - NUMBER OF USERS ACTIVELY PROCESSING SIMULTANEOUSLY ON THE SERVER FARM)</div><div><div>OK</div><div>CANCEL</div><div>APPLY</div><div>HELP</div></div></div></div>				
READY		CAPS	11/6/2000	11:41AM

FIG. 10B

E-@CTION APPLICATION DELIVERY SOLUTION CONFIGURATOR		<input type="checkbox"/>	<input checked="" type="checkbox"/>	X
FILE EDIT VIEW WINDOW <u>H</u> ELP				
SERVER FARM FOR LOS ANGELES		<input type="checkbox"/>	<input checked="" type="checkbox"/>	X
DESCRIPTION	FEATURES/CAPABILITIES			
FEATURE/CAPABILITY OPTIONS FOR THE SERVER FARM _____				
IF ANY OF THE FOLLOWING OPTIONS ARE CHECKED, THE CITRIX METAFRAME ADD-ON WILL BE REQUIRED.				
PLEASE CHECK ALL FEATURES/CAPABILITIES THAT ARE NEEDED:				
<input type="checkbox"/> CLIENT ENHANCEMENTS - TAPI SUPPORT				
<input type="checkbox"/> CLIENT ENVIRONMENT SUPPORT - DOS				
<input type="checkbox"/> CLIENT ENVIRONMENT SUPPORT - JAVA				
<input type="checkbox"/> CLIENT ENVIRONMENT SUPPORT - MACINTOSH				
<input type="checkbox"/> CLIENT ENVIRONMENT SUPPORT - UNIX				
<div>OK CANCEL APPLY HELP</div>				
READY	CAPS	11/6/2000	11:41AM	

FIG. 11

E-@CTION APPLICATION DELIVERY SOLUTION CONFIGURATOR				<input type="checkbox"/>	<input checked="" type="checkbox"/>
FILE EDIT VIEW WINDOW HELP					
CONFIG 1				?	X
NETWORK UTILIZATION		DISK CAPACITY		LICENSES	
BASE SOLUTION		AVAILABILITY		OPTIONAL SOFTWARE	
INTRODUCTION		INTERVIEW		CUSTOMER DATA	
<p>USER TYPES _____</p> <p>A USER TYPE EMBODIES THE USAGE PATTERNS OF A GROUP OF USERS. USER USAGE PATTERNS HAVE A SIGNIFICANT IMPACT ON PERFORMANCE. SOME OF THE AREAS CONSIDERED ARE TYPING SPEED AND EXECUTION OF CONCURRENT APPLICATIONS.</p> <p>CLICK ON A SITE, THEN CLICK ON A SERVER FARM TO DEFINE ITS USER TYPES.</p> <p>SELECT A SITE:</p> <div>CHICAGO LOS ANGELES</div> <p>SELECT A SERVER FARM:</p> <div>MS OFFICE PAYROLL</div> <p><BACK VIEW NEXT> HELP</p>					
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FIG. 12

E-@CTION APPLICATION DELIVERY SOLUTION CONFIGURATOR

FILE

EDIT

VIEW

WINDOW

HELP

X

MS OFFICE SERVER FARM FOR LOS ANGELES

?

X

ASSIGN USER TYPES

DEFINE USER TYPES

USER TYPE ASSIGNMENT

AVAILABLE USER TYPES:

DEVELOPERS

EXECUTIVE ASSISTANTS

ORDER ENTRY CLERKS

POINT OF SALE CLERKS

SECRETARIES

TECHNICAL WRITERS

TELEMARKETING REPS

TESTER

TESTERS

ADD >>

<<REMOVE

MS OFFICE USER TYPES

DEVELOPERS

OK

CANCEL

APPLY

HELP

READY

CAPS

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FIG. 13

MS OFFICE SERVER FARM FOR LOS ANGELES		X	
ASSIGN USER TYPES		DEFINE USER TYPES	
USER TYPE DEFINITION _____			
ENTER OR SELECT USER TYPE NAME: <div style="border: 1px solid black; padding: 2px; display: inline-block;">MANAGERS ▼</div>			
PLEASE SELECT A TYPING SPEED OPTION THAT BEST DESCRIBES YOUR USER TYPE:			
TYPING SPEED OPTIONS <div style="border: 1px solid black; padding: 5px; margin-top: 5px;"> <input type="radio"/> NOT SIGNIFICANT <input checked="" type="radio"/> AVERAGE TYPING SPEED 35 - 40 WPM <input type="radio"/> AVERAGE TYPING SPEED 45 - 50 WPM <input type="radio"/> GREATER THAN 50 WPM </div>		LOGON <div style="border: 1px solid black; padding: 5px; margin-top: 5px;"> <input checked="" type="radio"/> LOGONS MOSTLY DONE AT ONE TIME <input type="radio"/> LOGONS EVENLY DISTRIBUTED THROUGHOUT THE DAY </div>	
RUNNING APPLICATIONS <div style="border: 1px solid black; padding: 5px; margin-top: 5px;"> <input checked="" type="radio"/> GENERALLY RUNS ONLY ONE LINE-OF-BUSINESS (LOB) APPLICATION <input type="radio"/> IN AND OUT OF APPLICATIONS QUICKLY <input type="radio"/> MORE EXTENSIVE ACTIVITY - GENERALLY KEEPS APPLICATIONS OPENED AFTER USE </div>		PRINTING <div style="border: 1px solid black; padding: 5px; margin-top: 5px;"> <input type="radio"/> NONE <input type="radio"/> LIGHT <input checked="" type="radio"/> MODERATE <input type="radio"/> HEAVY </div>	
<div style="border: 1px solid black; padding: 5px; display: inline-block;">OK</div> <div style="border: 1px solid black; padding: 5px; display: inline-block; margin-left: 20px;">CANCEL</div> <div style="border: 1px solid black; padding: 5px; display: inline-block; margin-left: 20px;">APPLY</div> <div style="border: 1px solid black; padding: 5px; display: inline-block; margin-left: 20px;">HELP</div>			

FIG. 14

E-@CTION APPLICATION DELIVERY SOLUTION CONFIGURATOR				<input type="checkbox"/>	X
FILE EDIT VIEW WINDOW HELP					
C:\PROGRAM FILES\TCSIZING\PATENTCONFIG11-9.TSC				?	X
NETWORK UTILIZATION		DISK CAPACITY		LICENSES	
BASE SOLUTION		AVAILABILITY		OPTIONAL SOFTWARE	
INTRODUCTION		INTERVIEW		CUSTOMER DATA	
APPLICATION TYPES					
AN APPLICATION TYPE INCLUDES THE INPUT, PROCESSING, AND OUTPUT OPTIONS THAT ARE TYPICAL TO AN APPLICATION. SUPPLYING INFORMATION ON THE APPLICATIONS THAT WILL BE RUNNING HELPS TO SIZE THE SERVER FARM TO SUFFICIENTLY HANDLE CLIENT DEMAND.					
CLICK ON A SITE, THEN CLICK ON A SERVER FARM TO DEFINE ITS APPLICATION TYPES.					
SELECT A SITE:		SELECT A SERVER FARM:			
<div>CHICAGO LOS ANGELES</div>		<div>MS OFFICE PAYROLL</div>			
<div>VIEW</div>		<div><BACK</div>		<div>NEXT></div>	
		<div>HELP</div>			
READY				CAPS	11/6/2000 11:41AM

FIG. 15

E-@CTION APPLICATION DELIVERY SOLUTION CONFIGURATOR		<input type="checkbox"/>	<input checked="" type="checkbox"/>	X
FILE EDIT VIEW WINDOW HELP				
MS OFFICE SERVER FARM FOR LOS ANGELES		?	X	
ASSIGN APPLICATION TYPES		DEFINE APPLICATION TYPES		
APPLICATION ASSIGNMENT _____				
AVAILABLE APPLICATIONS:				
<div>ATTACHMATE TERMINAL EMULATORS IOCOOKER LDIII MICROSOFT INTERNET EXPLORER 4.0 MICROSOFT INTERNET EXPLORER 5.0 MICROSOFT OFFICE 2000 (ALL APPLICATIONS)</div>		<div>MS OFFICE APPLICATIONS <div>MS ACCESS 97 MICROSOFT INTERNET EXPLORER 5.0</div></div>		
ADD >>		<<REMOVE		
OK CANCEL APPLY HELP				
READY		CAPS	11/6/2000	11:41AM

FIG. 16

E-@CTION APPLICATION DELIVERY SOLUTION CONFIGURATOR		<input type="checkbox"/>	<input type="checkbox"/>	X
FILE EDIT VIEW WINDOW HELP				
MS OFFICE SERVER FARM FOR LOS ANGELES		?	X	
ASSIGN APPLICATION TYPES		DEFINE APPLICATION TYPES		
APPLICATION DEFINITION				
ENTER OR SELECT APPLICATION NAME: <input type="text" value="MS ACCESS 97"/>				
DISK SPACE REQUIRED FOR INSTALLATION: <input type="text" value="40"/> MB				
MEMORY REQUIRED BY APPLICATION: <input type="text" value="8"/> MB				
PLEASE SELECT ONE OF THE FOLLOWING ENVIRONMENT OPTIONS				
<input type="radio"/> 32-BIT APPLICATION <input type="radio"/> 16-BIT APPLICATION <input type="radio"/> MS-DOS APPLICATION				
<input type="button" value="DETAILS>>"/>				
<input type="button" value="OK"/> <input type="button" value="CANCEL"/> <input type="button" value="APPLY"/> <input type="button" value="HELP"/>				
READY		CAPS	11/6/2000	11:41AM

FIG. 17A

E-@CTION APPLICATION DELIVERY SOLUTION CONFIGURATOR		_	<input type="checkbox"/> X	
<div style="display: flex; justify-content: space-between;"> FILE EDIT VIEW WINDOW HELP </div>				
<div style="border: 1px solid black; padding: 5px; margin-bottom: 10px;"> MS OFFICE SERVER FARM FOR LOS ANGELES </div> <div style="display: flex; justify-content: space-between;"> <div style="width: 45%;"> <div style="border: 1px solid black; padding: 5px; margin-bottom: 10px;"> ASSIGN APPLICATION TYPES </div> <div style="border: 1px solid black; padding: 10px;"> <p style="text-align: center;">PLEASE SELECT AN OPTION FROM EACH OF THE FOLLOWING CATEGORIES THAT BEST REFLECT THE APPLICATION'S USAGE.</p> <div style="display: flex; justify-content: space-between;"> <div style="width: 48%;"> <p>APPLICATION INPUT</p> <div style="border: 1px solid black; padding: 5px; margin-bottom: 10px;"> <input checked="" type="radio"/> GUI-BASED <input type="radio"/> MOSTLY TEXT-BASED </div> </div> <div style="width: 48%;"> <p>APPLICATION PROCESSING</p> <div style="border: 1px solid black; padding: 5px; margin-bottom: 10px;"> <input type="radio"/> LIGHT BACKGROUND PROCESSING <input checked="" type="radio"/> HEAVY BACKGROUND PROCESSING </div> </div> <div style="width: 48%;"> <p>APPLICATION OUTPUT</p> <div style="border: 1px solid black; padding: 5px;"> <input checked="" type="radio"/> MOSTLY TEXT-BASED <input type="radio"/> GRAPHIC-BASED <input type="radio"/> ANIMATED GRAPHIC-BASED </div> </div> </div> </div> </div> </div>		?	X	
<div style="border: 1px solid black; padding: 10px;"> <p>DEFINE APPLICATION TYPES</p> </div>				
<div style="display: flex; justify-content: space-around; margin-top: 20px;"> <div style="border: 1px solid black; padding: 5px 15px;">OK</div> <div style="border: 1px solid black; padding: 5px 15px;">CANCEL</div> <div style="border: 1px solid black; padding: 5px 15px;">APPLY</div> <div style="border: 1px solid black; padding: 5px 15px;">HELP</div> </div>				
READY		CAPS	11/6/2000	11:41AM

FIG. 17B

E-@CTION APPLICATION DELIVERY SOLUTION CONFIGURATOR				<input type="checkbox"/>	X
FILE EDIT VIEW WINDOW HELP					
C:\PROGRAM FILES\TCSIZING\PATENTCONFIG11-9.TSC				?	X
NETWORK UTILIZATION		DISK CAPACITY		LICENSES	
BASE SOLUTION		AVAILABILITY		OPTIONAL SOFTWARE	
INTRODUCTION		INTERVIEW		CUSTOMER DATA	
USER TO APPLICATION RELATIONSHIPS _____					
THE NUMBER OF CONCURRENT USERS RUNNING AN APPLICATION AND THE TOTAL AMOUNT OF DISK SPACE REQUIRED FOR THE USERS OF AN APPLICATION MUST BE ALSO BE COLLECTED.					
CLICK ON A SITE, THEN CLICK ON A SERVER FARM TO DEFINE IT THIS INFORMATION.					
SELECT A SITE:		SELECT A SERVER FARM:			
<div>CHICAGO LOS ANGELES</div>		<div></div>			
<div>VIEW</div>		<div><BACK</div>		<div>NEXT></div>	
		<div>HELP</div>			
READY				CAPS	11/6/2000 11:41AM

FIG. 18

E-@CTION APPLICATION DELIVERY SOLUTION CONFIGURATOR		_	<input type="checkbox"/>	<input checked="" type="checkbox"/> X									
FILE EDIT VIEW WINDOW HELP													
MS OFFICE SERVER FARM FOR LOS ANGELES		?	X										
CONCURRENT USERS		DISK SPACE											
CONCURRENT USER ASSIGNMENT													
<p>PLEASE DISTRIBUTE THE 750 CONCURRENT USERS ASSIGNED TO THE MS OFFICE SERVER FARM AMONG THE FOLLOWING APPLICATIONS AS A REPRESENTATION OF THE ACTIVE PROCESSING OCCURRING DURING AN OVERTIME PERIOD.</p> <table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th></th> <th style="text-align: center;">DEVELOPERS</th> <th style="text-align: center;">SUPPORT PERSONNEL</th> </tr> </thead> <tbody> <tr> <td style="text-align: center;">MS ACCESS 97</td> <td style="text-align: center;">75</td> <td style="text-align: center;">300</td> </tr> <tr> <td style="text-align: center;">MICROSOFT INTERNET EXPLORER 5.0</td> <td style="text-align: center;">75</td> <td style="text-align: center;">300</td> </tr> </tbody> </table>						DEVELOPERS	SUPPORT PERSONNEL	MS ACCESS 97	75	300	MICROSOFT INTERNET EXPLORER 5.0	75	300
	DEVELOPERS	SUPPORT PERSONNEL											
MS ACCESS 97	75	300											
MICROSOFT INTERNET EXPLORER 5.0	75	300											
<input type="button" value="OK"/> <input type="button" value="CANCEL"/> <input type="button" value="APPLY"/> <input type="button" value="HELP"/>													
READY		CAPS	11/6/2000	11:41AM									

FIG. 19

E-@CTION APPLICATION DELIVERY SOLUTION CONFIGURATOR												
FILE EDIT VIEW WINDOW HELP			<input type="checkbox"/> <input type="checkbox"/> X									
MS OFFICE SERVER FARM FOR LOS ANGELES			? X									
CONCURRENT USERS		DISK SPACE										
DISK SPACE ASSIGNMENT												
<p>UNDER EACH USER TYPE, PLEASE ENTER THE TOTAL AMOUNT OF DISK SPACE REQUIRED IN MB FOR ALL USERS RUNNING EACH OF THE FOLLOWING APPLICATIONS.</p> <table border="1" style="width: 100%; border-collapse: collapse; margin: 10px 0;"> <thead> <tr> <th style="width: 40%;"></th> <th style="width: 30%;">DEVELOPERS</th> <th style="width: 30%;">SUPPORT PERSONNEL</th> </tr> </thead> <tbody> <tr> <td>MS ACCESS 97</td> <td style="text-align: center;">125</td> <td style="text-align: center;">500</td> </tr> <tr> <td>MICROSOFT INTERNET EXPLORER 5.0</td> <td style="text-align: center;">125</td> <td style="text-align: center;">500</td> </tr> </tbody> </table>					DEVELOPERS	SUPPORT PERSONNEL	MS ACCESS 97	125	500	MICROSOFT INTERNET EXPLORER 5.0	125	500
	DEVELOPERS	SUPPORT PERSONNEL										
MS ACCESS 97	125	500										
MICROSOFT INTERNET EXPLORER 5.0	125	500										
<div style="display: flex; justify-content: space-around; margin-top: 10px;"> <div style="border: 1px solid black; padding: 5px 15px;">OK</div> <div style="border: 1px solid black; padding: 5px 15px;">CANCEL</div> <div style="border: 1px solid black; padding: 5px 15px;">APPLY</div> <div style="border: 1px solid black; padding: 5px 15px;">HELP</div> </div>												
READY		CAPS 11/6/2000	11:41AM									

FIG. 20

E-@CTION APPLICATION DELIVERY SOLUTION CONFIGURATOR				_	<input type="checkbox"/>	X
FILE EDIT VIEW WINDOW HELP						
C:\PROGRAM FILES\TSIZING\IPATENT\CONFIG11-9.TSC						
NETWORK UTILIZATION		DISK CAPACITY		LICENSES		
BASE SOLUTION		AVAILABILITY		OPTIONAL SOFTWARE		
INTRODUCTION		INTERVIEW		CUSTOMER DATA		
SIZING WIZARD						
INTERVIEW CATEGORIES						
<input checked="" type="checkbox"/> SITES <input checked="" type="checkbox"/> SERVER FARMS <input checked="" type="checkbox"/> USER TYPES <input checked="" type="checkbox"/> APPLICATION TYPES		CONGRATULATIONS! YOU HAVE JUST COMPLETED THE INTERVIEW PROCESS. ONCE YOU HAVE CLICKED FINISH, THE REMAINING TABS WILL THEN BE POPULATED WITH THE INFORMATION COLLECTED DURING THE INTERVIEW PROCESS AFTER IT HAS BEEN COMPILED WITH THE CURRENT PERFORMANCE BENCHMARKING RESULTS.				
VIEW		<BACK		NEXT>		HELP
READY				CAPS	11/6/2000	11:41AM

FIG. 21

E-@CTION APPLICATION DELIVERY SOLUTION CONFIGURATOR				<input type="checkbox"/>	<input checked="" type="checkbox"/>	X
FILE EDIT VIEW WINDOW HELP						
C:\PROGRAM FILES\TCS\ZINGIPATENTCONFIG11-9.TSC						
NETWORK UTILIZATION		DISK CAPACITY		LICENSES		?
BASE SOLUTION		AVAILABILITY		OPTIONAL SOFTWARE		X
INTRODUCTION		INTERVIEW		CUSTOMER DATA		
THIS CUSTOMER HAS 2 SITES WITH THE FOLLOWING REQUIREMENTS:						
<div>PRINT</div>						
<div>***** LOS ANGELES SITE *****</div> <div>123 SOUTH BOOKSTONE STREET</div> <div>LOS ANGELES TOTAL USERS: 1000</div> <div>THE FOLLOWING DESCRIBES THE 2 SERVER FARM(S) LOCATED AT LOS ANGELES:</div> <div><1> MS OFFICE</div> <div>PRIMARY ROLE: APPLICATION SERVER</div> <div>CONCURRENT USERS CONFIGURED ON SERVER FARM: 750</div>						
READY				CAPS	11/6/2000	11:41AM

FIG. 22

E-@CTION APPLICATION DELIVERY SOLUTION CONFIGURATOR				_	<input type="checkbox"/>	X
<div> <div>FILE EDIT VIEW WINDOW HELP</div> </div>						
C:\PROGRAM FILES\TCS\ZING\PATENT\CONFIG11-9.TSC						
? X						
NETWORK UTILIZATION		DISK CAPACITY		LICENSES		
BASE SOLUTION		AVAILABILITY		OPTIONAL SOFTWARE		
INTRODUCTION		INTERVIEW		CUSTOMER DATA		
<div> <div>THE FOLLOWING IS THE MINIMUM SERVER CONFIGURATION RECOMMENDATIONS:</div> <div style="border: 1px solid black; padding: 10px; margin: 10px auto; width: 80%;"> <div style="text-align: center;">***** LOS ANGELES SITE *****</div> <div>SERVER FARM <1> MS OFFICE</div> <div>[BASED ON 0 LIGHT, 375 MEDIUM, AND 375 HEAVY USERS]</div> <div style="margin-top: 20px;"> 8 -> ES2043 PENTIUM III XEON 500 MHZ USING WINDOWS NT 4.0 TSE WITH 4 PROCESSORS AND 2 GB RAM </div> <div style="text-align: center; margin-top: 10px;">OR</div> <div> 8 -> ES2043 PENTIUM III XEON 550 MHZ USING WINDOWS NT 4.0 TSE WITH 4 PROCESSORS AND 2 GB RAM </div> <div style="text-align: center; margin-top: 10px;">OR</div> <div> 8-> ES2044 PENTIUM III XEON 550 MHZ USING WINDOWS NT 4.0 TSE WITH 4 PROCESSORS AND 2 GB RAM </div> </div> <div style="text-align: right; margin-top: 10px;"> <div>PRINT</div> </div> </div>						
READY				CAPS	11/6/2000	11:41AM

FIG. 23

E-@CTION APPLICATION DELIVERY SOLUTION CONFIGURATOR

FILE

EDIT

VIEW

WINDOW

HELP

C:\PROGRAM FILES\TCS\IZINGIPATENTCONFIG11-9.TSC

?

X

NETWORK UTILIZATION

DISK CAPACITY

LICENSES

BASE SOLUTION

AVAILABILITY

OPTIONAL SOFTWARE

INTRODUCTION

INTERVIEW

CUSTOMER DATA

AVAILABILITY CALCULATOR

SITE:

LOS ANGELES

SERVER FARM:

MS OFFICE

SERVER:

ES2044 (550 MHZ) PENTIUM III XEON WITH R PROCESSORS AND WINDOWS NT

SCENARIO	1	2	3	4	ESTIMATE
ADJUSTED CONCURRENT NUMBER OF USERS	626	626	626	626	
SYSTEM REPAIR TIME (HOURS)	6	6	6	6	PRINT
REDUNDANCY FACTOR (%)	25	20	15	10	
ESTIMATED NUMBER OF SERVERS	10	9	9	8	RESET
ESTIMATED PEAK NUMBER OF USERS	880	792	792	704	

READY

CAPS

11/6/2000

11:41AM

FIG. 24A

E-@CTION APPLICATION DELIVERY SOLUTION CONFIGURATOR					_	<input type="checkbox"/>	X
FILE EDIT VIEW WINDOW HELP							
C:\PROGRAM FILES\TCSIZING\PATENTCONFIG11-9.TSC							
NETWORK UTILIZATION		DISK CAPACITY		LICENSES			
BASE SOLUTION		AVAILABILITY		OPTIONAL SOFTWARE			
INTRODUCTION		INTERVIEW		CUSTOMER DATA			
AVAILABILITY CALCULATOR							
SITE: <input type="text" value="LOS ANGELES"/>		SERVER FARM: <input type="text" value="MS OFFICE"/>					
SERVER: <input type="text" value="ES2044 (550 MHZ) PENTIUM III XEON WITH R PROCESSORS AND WINDOWS NT"/>							
SCENARIO		1	2	3	4	ESTIMATE	
ESTIMATED NUMBER OF REDUNDANT SERVERS		2	1	1	0		
ESTIMATED SERVER FARM MTTF (HOURS)		73,069	3,616	3,616	150	PRINT	
ESTIMATED AVAILABILITY (%)		99.9918	99.8341	99.8341	96	RESET	
ESTIMATED DOWNTIME (HOURS/YEAR)		0.72	14.53	14.53	350.4		
? X							
READY CAPS 11/6/2000 11:41AM							

FIG. 24B

E-@CTION APPLICATION DELIVERY SOLUTION CONFIGURATOR				_	<input type="checkbox"/>	X
<div style="display: flex; justify-content: space-between; padding: 5px;"> FILE EDIT VIEW WINDOW HELP </div>						
<div style="display: flex; justify-content: space-between; padding: 5px;"> C:\PROGRAM FILES\TCS\ZINGIPATENTCONFIG11-9.TSC ? X </div>						
NETWORK UTILIZATION		DISK CAPACITY		LICENSES		
BASE SOLUTION		AVAILABILITY		OPTIONAL SOFTWARE		
INTRODUCTION		INTERVIEW		CUSTOMER DATA		
<div style="border: 1px solid black; padding: 10px; margin: 10px auto; width: 80%;"> <p>THE FOLLOWING IS A SUMMARY OF THE NETWORK UTILIZATION:</p> <div style="text-align: center; margin: 10px 0;"> <input type="button" value="PRINT"/> </div> <div style="border: 1px solid black; padding: 10px; margin: 10px auto; width: 90%;"> <div style="display: flex; justify-content: space-between; padding: 5px;"> ◀ ▶ </div> <p style="text-align: center; margin-top: 10px;">***** CHICAGO SITE *****</p> <p>SERVER FARM <1> WHATEVER</p> <p style="margin-left: 40px;">ES2043 (500 MHZ) USING WINDOWS NT 4.0 TSE NETWORK UTILIZATION:</p> <p style="margin-left: 40px;">-----</p> <p>ADJUSTED CONCURRENT NUMBER OF USERS: 335</p> <p>ESTIMATED NETWORK ACTIVITY: 7,500 KBPS</p> <p>ES2043 (550MHZ) USING WINDOWS NT 4.0 TSE NETWORK UTILIZATION:</p> <p style="margin-left: 40px;">-----</p> </div> </div>						

FIG. 26

E-@CTION APPLICATION DELIVERY SOLUTION CONFIGURATOR				_	<input type="checkbox"/>	X
<div style="display: flex; justify-content: space-between; padding: 5px;"> FILE EDIT VIEW WINDOW HELP </div>						
C:\PROGRAM FILES\TCS\ZINGPATENTCONFIG11-9.TSC						
?		X				
NETWORK UTILIZATION		DISK CAPACITY		LICENSES		
BASE SOLUTION		AVAILABILITY		OPTIONAL SOFTWARE		
INTRODUCTION		INTERVIEW		CUSTOMER DATA		
<div style="border: 1px solid black; padding: 10px; margin: 10px auto; width: 80%;"> <p>THE FOLLOWING IS A SUMMARY OF THE DISK CAPACITY REQUIREMENTS:</p> <div style="border: 1px solid black; padding: 5px; margin: 10px auto; width: 90%;"> <div style="display: flex; justify-content: space-between; padding: 5px;"> <1> MS OFFICE ***** LOS ANGELES SITE***** </div> <div style="padding: 10px;"> <p>MS ACCESS 97:</p> <p>INSTALLATION: 40 MB USERS: 625 MB</p> <p>MICROSOFT INTERNET EXPLORER 5.0:</p> <p>INSTALLATION: 70 MB USERS: 625 MB</p> <p>MS OFFICE DISK CAPACITY GRAND TOTAL: 1.36 GB</p> </div> </div> </div> <div style="text-align: right; margin-top: 10px;"> <div style="border: 1px solid black; padding: 2px 5px;">PRINT</div> </div>						
READY				CAPS	11/6/2000	11:41AM

FIG. 27

E-@CTION APPLICATION DELIVERY SOLUTION CONFIGURATOR				—	<input type="checkbox"/>	X
FILE EDIT VIEW WINDOW HELP						
C:\PROGRAM FILES\TCS\IZINGPATENT\CONFIG11-9.TSC						
NETWORK UTILIZATION		DISK CAPACITY		LICENSES		
BASE SOLUTION		AVAILABILITY		OPTIONAL SOFTWARE		
INTRODUCTION		INTERVIEW		CUSTOMER DATA		
<div>THE FOLLOWING IS A SUMMARY OF THE LICENSING REQUIREMENTS:</div> <div>PRINT</div> <div>TO BE DEVELOPED.</div>						
READY						
CAPS				11/6/2000	11:41AM	

FIG. 28